

Linux Academy Migration

Full Access FAQs

What changes are happening to my Linux Academy account?

We will be migrating all paying individual customers — including your usage history — to A Cloud Guru's top tier Personal Plus plan starting April 5th, 2021 and will continue to migrate individuals in pre-identified groups over the following seven weeks.

We will notify you in advance of your group's migration timeline and will communicate what's happening and what we need from you every step of the way.

When will these changes happen?

For individual customers on Linux Academy, migration to the ACG platform will start April 5th, 2021, and will continue over the following seven weeks.

Why do I have to switch to the ACG platform?

Over the past year, A Cloud Guru and Linux Academy have come together as one – one company, one culture, and one platform. In combining the best elements of LA and ACG, we've found that we're truly better together. This change is the next step in the process. We've come together, and now we're bringing our communities together. This way we can put all of our combined energies toward creating the best content and best learning experience possible. For everyone.

With the combined LA and ACG platform, you'll now be part of the world's largest, most effective cloud learning community, with unparalleled skills development opportunities. You'll have access to the content library of courses and Hands-on Labs that you're already familiar with, and much more!

How does migration affect my membership price?

We will be migrating all paying individual customers to the ACG Personal Plus plan, which includes Cloud Sandboxes. Customers who maintain their current membership won't experience any change to their pricing (if you have paid memberships on both platforms, you will retain the lower of your two prices). If a membership is canceled or lapses, you will be subject to market prices.

Please note that A Cloud Guru is obligated to collect applicable transaction taxes, including sales tax, in accordance with applicable law. Based on your billing address, subscription purchases from A Cloud Guru may be subject to tax. The taxes are calculated based on various factors such as your account billing information.

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What if I have both an ACG and LA membership?

If you have both memberships, you will retain your lower of the two prices and will have access to A Cloud Guru's top tier plan - Personal Plus. This means if you have a Personal Basic Plan with A Cloud Guru, we will upgrade your membership.

Have more questions about your two memberships? Check out our dedicated Help Center article [here](#)

Can I downgrade to the Personal Basic plan since that's cheaper?

We're migrating all paying individual customers to the A Cloud Guru Personal Plus at your current membership price. This means you're getting Plus at a discounted rate! If you downgrade your membership, you'll lose access to Plus features like Cloud Sandboxes.

Can I cancel my Linux Academy membership?

If you cancel your current Linux Academy membership, you will be subject to market prices if you decide to renew your membership down the road. If you're on an annual plan, you can cancel after your current annual membership expires, you cannot cancel mid-term.

What does that mean for my learning progress and data on the Linux Academy platform?

Everything you need to pick up where you left off will be available upon login to the ACG platform.

Here's what you'll have at login:

- User Profile - Please note that your handle may look a bit different. We've had to add additional characters to ensure your handle is unique but you'll be able to edit and update.
- Course Progress
- Courses Completed
- Lessons Completed
- Billing Data
- Certifications
- Records of Completion / Certificates of Completion (available in your profile or the course outline page, depending on the course)

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Will I lose anything when I migrate?

Our LA individual subscribers will be migrating to the ACG Personal Plus plan, so you get to keep using all of the sandboxes that you love playing in as well.

The following Linux Academy features will not be available in A Cloud Guru:

- Study Groups
- Flashcards
- Course Notes
- Existing schedules from the Course Scheduler feature in LA will not be available in ACG -- the feature, however, will be available in the platform to create new schedules.

Additionally, the Linux Academy Learning Paths you're familiar with will not be available on the ACG platform, but don't worry! We have diverse topics for a variety of learners covered in ACG Learning Paths. They're just structured a little differently.

Also, some data from your Linux Academy account will not be available at first login, but will come later in 2021:

- Quizzes and scores
- Exams and scores

What new features will I gain when I migrate?

New features available on the ACG platform include:

- *ACG Original Series* - Stay ahead of the cloud technology curve with weekly videos about releases and developments in the always changing world of cloud.
- *ACG Learning Paths* - Go from novice to guru in your chosen specialty
- *ACG Community Forum* - Get the help you need, when you need it, from industry experts and other learners in the community — and help others in turn.

What will happen to the Linux Academy Platform after migration?

We've worked hard to bring the best of Linux Academy into A Cloud Guru to make the new ACG the gold standard of cloud learning. Once all Linux Academy users are migrated to ACG, the LA platform will be sunset.